

# Server Requirements

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Note that you may install the Inquisiq™ application and your database software on the same or different servers. While not recommended, if you install them on the same server, then be sure that the server meets the recommended requirements listed below *and* the recommended requirements of your database software.

## Minimum Supported:

- Dual Processor @ 2.0 GHz
- 4 GB RAM
- .NET Framework 3.5 Service Pack 1
- Microsoft Windows Server 2008 R2 (x64) (Standard Edition or higher)
- Internet Information Services (IIS) 7.x
- Microsoft SQL Server 2008 R2 w/Service Pack 2 (Workgroup Edition)

## Recommended:

- Dual Processor @ 2.0 GHz or higher
- 8 GB RAM
- .NET Framework 3.5 Service Pack 1
- Microsoft Windows Server 2012 R2 (x64) or later (Standard Edition or higher)
- Internet Information Services (IIS) 7.x
- Microsoft SQL Server 2014 or later (Standard Edition or higher)

## Other Required Software and Services:

- SMTP Service running or access to an SMTP server (for email capability)



The Recommended System Requirements are **guidelines only** and will vary depending on your system usage. Higher user concurrency and larger user bases will require more server resources (CPU and RAM) on both on the web server and database server.



Do not install the Inquisiq™ LMS software on a Windows Domain Controller or promote an Inquisiq LMS Application Server to a domain controller after installation. Exposing a domain controller to web traffic is not only insecure but is generally considered bad practice.

***ICS Learning Group Support does not cover your installation if it resides on a Windows Domain Controller.***

### **Important Notes Regarding Inquisiq LMS:**

- Inquisiq is not supported on 32-bit Server Operating Systems.
- Inquisiq is not supported in shared server environments (such as those running Plesk, CPanel, or other control panel management software).
- Due to the “virtual site” capability of Inquisiq and its domain name based routing, it must be installed in the root folder of its own website on a dedicated IP, unless otherwise recommended by technical staff.

### **Browser Requirements:**

No more worries about security alerts, plug-in installs, or help desk calls, because Inquisiq LMS has been designed with compatibility in mind! The latest browsers have converged on the XHTML standard, allowing Inquisiq LMS to be universally accessible by both PC and Macintosh clients. In addition, our unique approach to the server communication issue has allowed us to avoid browser plug-ins that so often cause implementation problems in highly-secured client-server environments. Inquisiq LMS will work without issue in the following browsers...

- Google Chrome
- Firefox
- Microsoft Internet Explorer 10 – 11
- Microsoft Edge
- Safari 10 (OS X/macOS)

### **Important Note Regarding Browser Compatibility:**

Content that you load into the Inquisiq LMS may have additional requirements not listed here. Be sure to check the requirements of your authoring tool or consult with your content developer on best practices and minimum browser requirements for your unique content.